DCC Controlled

Data Communications Company

Making Britain more connected, so we can all lead smarter, greener lives.



Connecting the energy system

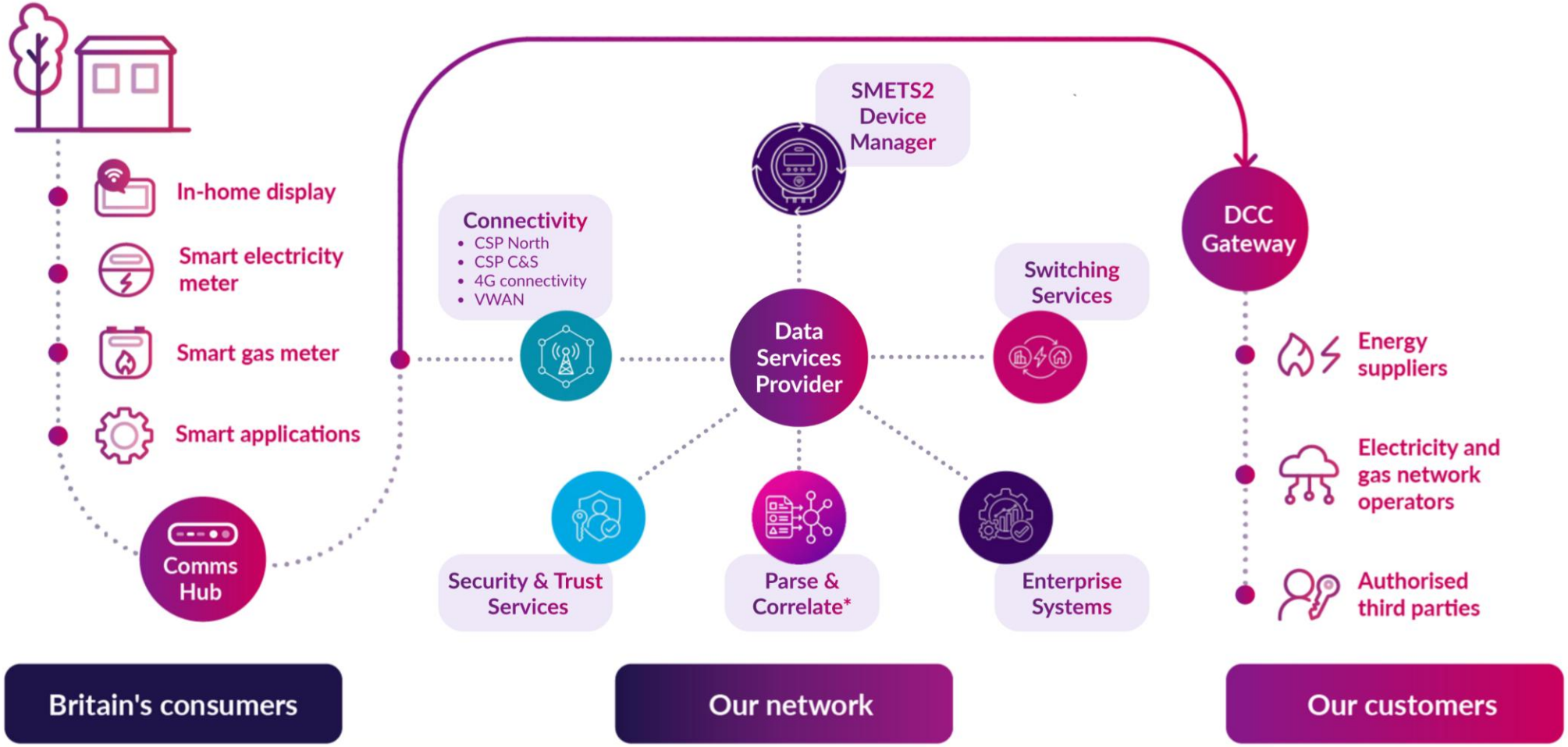
The digital infrastructure supporting systemic change

Mandy Martin
Head of Strategy

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The secure digital network behind Britain's smart energy system

Connecting smart meters in homes and small businesses with authorised organisations across the energy industry



*A critical security and message translation service that validates and transforms smart metering communications between DCC users and devices.

National infrastructure, operating at scale

A secure and reliable network, already connecting millions of homes and businesses across Great Britain



39.06M

Smart meters connected

(10.5m SMETS1, 28.6m SMETS2 - c.15k added per day)



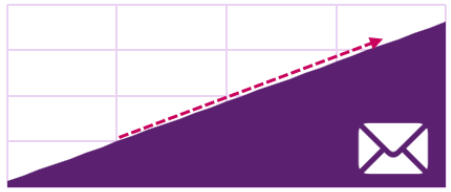
Service Availability

(99.75% target)



23.3M

Premises connected



3.6BN

Messages sent across the network monthly



52.8M

Switching requests facilitated



100%

Switching Success Rate

(99% target)



99.81%*

Prepayment top up success

(99.89% target)



99.95%*

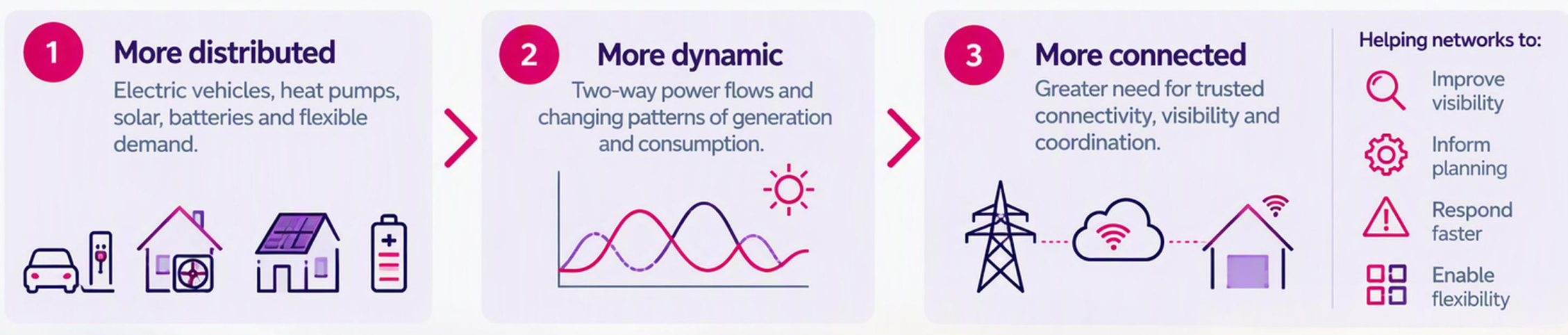
Install & Commission performance

(99.96% target)

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Power networks are becoming digital as well as physical

More electrification, more renewable generation and more distributed assets are creating a more complex and dynamic energy system



Physical capacity and digital capacity must develop together to deliver a more flexible, resilient and affordable energy system

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DCC: supporting what the energy system needs next

A new licence period, a not-for-profit model and a strengthened public-interest focus



Building on a proven national platform to support a smarter, more flexible and resilient energy system